

Terms & Conditions

Terms & Conditions

These Terms and Conditions form the participant's contract with the Project. In the act of applying to participate on the Fauna Forever Tambopata project, the participant accepts these conditions as well as the Code of Conduct outlined below. In these conditions 'the Project' shall mean Fauna Forever Tambopata (FFT) an ecotourism and wildlife research initiative by the Asociación Fauna Forever that provides research and training opportunities in the Amazon rainforests of Peru with an emphasis on the Tambopata area of Madre de Dios in south-eastern Peru. 'The Participant' shall mean the volunteer researcher or assistant, and is the signatory of the Application Form and the above declaration.

All participants in the Project must provide their own health and travel insurance and waive all rights and claims against FFT, its management team and the organisations affiliated to it.

1. THE CONTRACT

Once a participant has been accepted onto the Project, a place can be confirmed when:

- The participant has completed, signed and returned an Application Form and agreed to the Terms and Conditions;
- The participant has paid a non-refundable deposit of US\$500.00 for a Phase or their equivalent in GB£;
- The participant has acknowledged receipt of a confirmation invoice.

2. PAYMENT

Payments may be made in United States Dollars (US\$) or Great Britain Pounds (GB£) by BACS (direct bank-to-bank deposit or transfer);

The non-refundable deposit is payable **at least 60 days** prior to the Phase start date in order to secure a place, once the participant has been accepted on the Project and received an Acceptance Letter from the project's management team.

The remaining balance is payable **no later than 30 days prior** to the Phase start date.

Within 30 days of the Phase start date the full amount is payable immediately, once the participant has been accepted on the Project.

Failure to pay within the specified times gives the Project the right to cancel the place and offer it to another applicant.

3. CANCELLATION

In the event of cancellation by the participant, such cancellation shall only be effective from the date that written (email) notification is received and acknowledged by the Project. The following refunds will be made:

Period prior to Phase start date	Refund
More than 60 days	100%
43 - 59 days	50%
29 - 42 days	25%
0 - 28 days	Nil

Any deposit paid is non-refundable.

4. MAJOR CHANGE OR CANCELLATION

The Project reserves the right to make a major change or cancel the contract after it has been made, but before the Phase start date when the participant will have the choice of:

- Accepting the cancellation or changed arrangements;
- Joining another Phase (subject to availability) – if this is more expensive the participant must pay the difference, but if it is cheaper the Project will refund the difference.

If the Project cancels a Phase for any other reason than a Force Majeure, the Project will refund any payment made towards the cost of the Phase, excluding the non-refundable deposit.

In the event that the Project cancels a place the Project will not be liable for any additional costs incurred by visitors with regards to the purchase of flights, insurance, or any other affiliated expense.

Force Majeure means unusual and unforeseeable circumstances beyond the Project's control, the consequences of which the Project could not avoid, including but not limited to war, riot, civil strife including strikes and industrial disputes, internationally declared epidemics, terrorist activity, natural or nuclear disaster, fire, flood, adverse weather conditions or the threat of any of these. In the event of a Force Majeure the Project may cancel the Phase and refund any monies paid.

Some services may be interrupted or cancelled due to climate conditions, reasons of force majeure, acts of God, riots, etc., or others beyond the control of the FFT or its associates. No reimbursements will be made as a result of such interruptions or cancellations beyond our control.

5. ITINERARY

Itineraries are planned with great care, although, for operational reasons, it may be necessary to change the sequence of activities or the intended routes taken, and though such cases are rare, in general itineraries should be treated only as a basic guideline.

6. CHANGES TO TRAVEL ARRANGEMENTS

The Project books all transport and accommodation in advance to ensure availability and standard pricing and cannot offer either full or partial refunds in the event that the participant wishes to change the transport arrangements stipulated in their itinerary.

Participants are therefore liable for the cost of any changes they make to the pre-defined transport plans laid out in their itinerary.

7. MEALS

Participants must notify the Project of any specific dietary requirements and/or allergies on the Application Form. The Project cannot guarantee the provision of specialised food and requires that participants discuss this issue with the Project Team before a deposit is made.

8. CONTRIBUTION FEE

A contribution fee is required to participate in a Project Phase or part thereof. This includes:

- All accommodation in Puerto Maldonado and at field sites (ecotourist lodges and research stations);
- Food (3 nutritious meals per day) and clean drinking water are provided free at the lodges. Any extra bottled water will need to be purchased by yourself;
- All training provided by the team of principal researchers;
- All transport in Puerto Maldonado and to/from field sites (includes airport welcome on day of arrival and send-off on day of departure);
- All in-country and field support;
- Use of all project field and communication equipment.

The contribution fee does not include:

- International flights to Lima, Peru;
- Domestic/internal flights between Lima, Cusco and Puerto Maldonado;
- Travel and health insurance (this is compulsory for all participants);
- Off-setting of green house gas emissions from international and domestic flights;
- Personal spending money.

9. HEALTH NOTICE

A Yellow Fever vaccination is recommended for travel to the area. Certificates are sometimes checked on arrival in the airport in Puerto Maldonado. Malaria is present in the Peruvian Amazon, and the Project recommends participants to consult a doctor to get advice on relevant medication.

Leishmaniasis is also present in the Peruvian Amazon. It is a protozoan skin disease transmitted by a small biting fly (Phlebotomus spp.) similar to a sand fly. It can be treated by a course of injections. The best form of prevention is to wear trousers and long-sleeved shirts at all times when in the forest, especially after dark, and to sleep under a mosquito net.

There has been a recent outbreak of Dengue Fever in Puerto Maldonado and although there are regular fumigations, the best form of prevention is to apply repellent while in town. Although Dengue fever is often not serious, participants should inform the project team of any symptoms which may include aching joints, vomiting and diarrhoea and general fatigue.

10. HEALTH & SAFETY DISCLAIMER

The FFT Project management team, and anyone else working in association with

us, cannot be held responsible for any accident or mishap that may occur in connection with any part of, or services connected with your visit. In the absence of more qualified medical assistance, FFT employees will, to the best of their knowledge and ability, provide first aid support when needed. By signing the terms and conditions you agree not to take any legal proceedings against Asociacion Fauna Forever or its employees as a result of any first aid treatment, advice, information, medicines given or administered during your visit.

11. INSURANCE

It is the participant's responsibility to obtain sufficient personal travel and health insurance prior to their travel to Peru. The participant is willing to accept full responsibility for insurance up to limits that the participant may require. This insurance should cover personal accident, medical expenses, air ambulance, loss of effects, repatriation costs and all other expenses which might arise as a result of loss, damage, injury delay or inconvenience occurring to the participant. It is compulsory that all participants have personal travel insurance. When obtaining travel insurance the participant must ensure that the insurer is aware of the type of travel to be undertaken.

12. TRAVEL DOCUMENTS & ADVICE

The participant must be in possession of a valid passport and all visas required for the whole of the journey and the participant accepts responsibility for obtaining the same. Any information or advice given by the company on visas, vaccinations, climate, clothing, baggage, special equipment, etc is given in good faith but without responsibility on the part of the company.

13. AUTHORITY

At all times the decision of the Project's official representatives will be final on all matters likely to endanger the safety and well being of participants. The participant must at all times strictly comply with the laws, customs, banking, foreign exchange and drug regulations of Peru. Should the participant fail to comply with the above, or should the participant interfere with the well being of other Project members, then a Project representative may order the participant to leave the Project without recourse to any refund.

14. RESPONSIBILITY

The Project shall not be liable for any damage or loss if the failure to abide by these terms and conditions and is: 1) attributable to the participant; 2) attributable to a third party unconnected with the provision of the services

contracted for and the event is unforeseeable or unavoidable; 3) due to unforeseen and unusual circumstances beyond the company's control, the consequences of which could not have been avoided even if all due care had to be exercised; 4) due to political disputes, industrial action, climate or other matters of a similar nature and any other force majeure; and 5) due to an event which the Project, even with all due care and attention could not foresee or forestall. Any liability is limited to the full contribution fee paid by the participant. In all cases the Project specifically excludes all liability for indirect or consequential loss or expense including loss of profits.

15. CLAIMS AND COMPLAINTS

If a participant has a minor complaint against the Project or service providers (e.g. lodges, hotels) the participant must first inform the Project Manager in order that the matter be discussed and rectified. Official complaints must be put in writing within 7 days of the end of the Phase.

16. LOCAL CONDITIONS

Due to political and cultural differences, as well as generally tougher physical conditions, travel to the areas of research for the Project involves risks other than those we take in our daily lives. It is important participants make themselves aware of the risks involved, and are responsible for making their travel plans and insurance decisions accordingly.

17. PHOTOS

Participants should be aware that they may be photographed and/or filmed while participating on the Project. The Project reserves the right to use such material for any publications or marketing uses and promotional literature. If the participant is opposed to this, they must provide written notification to the Project before their placement start date.

Please continue onto the next page for FFT Code of Conduct...



Code of Conduct

1. BACKGROUND

Fauna Forever Tambopata (FFT) is a research project of the Asociación Fauna Forever, a Peruvian not-for-profit organisation established in 2010. Both the organisation and its Project FFT work towards biodiversity research and conservation, local community development, sound use of natural resources and environmental education in the Peruvian Amazon.

2. GENERAL CONDUCT

As well as providing a positive learning environment and an unforgettable experience for all participants, Fauna Forever Tambopata is dedicated to preserving the environment and minimising any environmental impacts. For reasons of health and safety, and to ensure high levels of respect for the local environment, all project participants and staff are required to abide by a Code of Conduct. The Management Team reserves the right to evict any participant who is found breach of this Code of Conduct.

3. SMOKING

Smoking is permitted only in designated areas at each research centre/lodge, details of which will be provided by the on-site administrators in each case. Whilst in the bus/boat (travelling to and from research centres/lodges) or in the forest, smoking is strictly prohibited.

4. LITTER

Littering is prohibited at all times. Participants must dispose of all litter and waste using receptacles provided at each research centre/lodge. (This especially applies to cigarette butts and chewing gum).

5. ALCOHOL

Although moderate consumption of alcohol is permitted, drunken or antisocial behaviour will not be tolerated at any time. Alcohol must only be purchased and consumed at the designated bar area at each research centre/lodge. Participants are strictly prohibited from purchasing and bringing their own alcohol to the research centres/lodges. When in Puerto Maldonado, participants must be mindful that they are representing Fauna Forever Tambopata and the Asociación Fauna Forever, and consumption of alcohol is only permitted in moderation.

6. DRUGS

The possession or use of illegal drugs will not be tolerated on the Project. Participants found consuming or in the possession of illegal drugs will be expelled from the Project immediately

and will forfeit any rights to reimbursement. Violation of this policy will also be reported to the local police.

7. RESPECTING LOCALS & THE LOCAL WILDLIFE

Participants are expected to respect the local culture and people and act in responsible manner. Participants should be aware that during their stay they are effectively representing Fauna Forever Tambopata and the Asociación Fauna Forever and should act accordingly. Much of the wildlife in the area is fragile and sensitive to humans and care should be taken to minimise impacts as much as possible. The collection of flora and fauna samples must be pre-approved by the Project Manager and/or Director.

8. DAMAGE

Participants are required to pay for the cost of any damage inflicted on Project property (e.g. equipment and materials) that is not considered by the Project Manager to be the result of general wear and tear.

9. COMPLAINTS

All complaints should be made in writing to the Project Manager.

10. GROSS MISCONDUCT

Gross misconduct will be misconduct deemed to be so serious that the Project can no longer tolerate the presence of the participant. Examples of gross misconduct may include; physical violence; theft or fraud; deliberate falsification of records; falsification of field data, deliberate damage to property; possession or use of illegal drugs.

A participant who commits such an act will be evicted from the Project and will forfeit any rights to reimbursement.

Enquiries

Chris Kirkby & David Johnston
Asociación Fauna Forever
Carretera Tambopata Km. 1.5
Puerto Maldonado
Madre de Dios, PERU

Tel: +51 (82) 982357436 / 1
993915158

Email: info@faunaforever.org

Web: www.faunaforever.org/fft

